Contact Us

Questions? We'd love to hear from you.
Please don't hesitate to contact us using the following methods:

ezcloudllc.com

Call/Text: (315) 925-6830
support@ezcloudllc.com

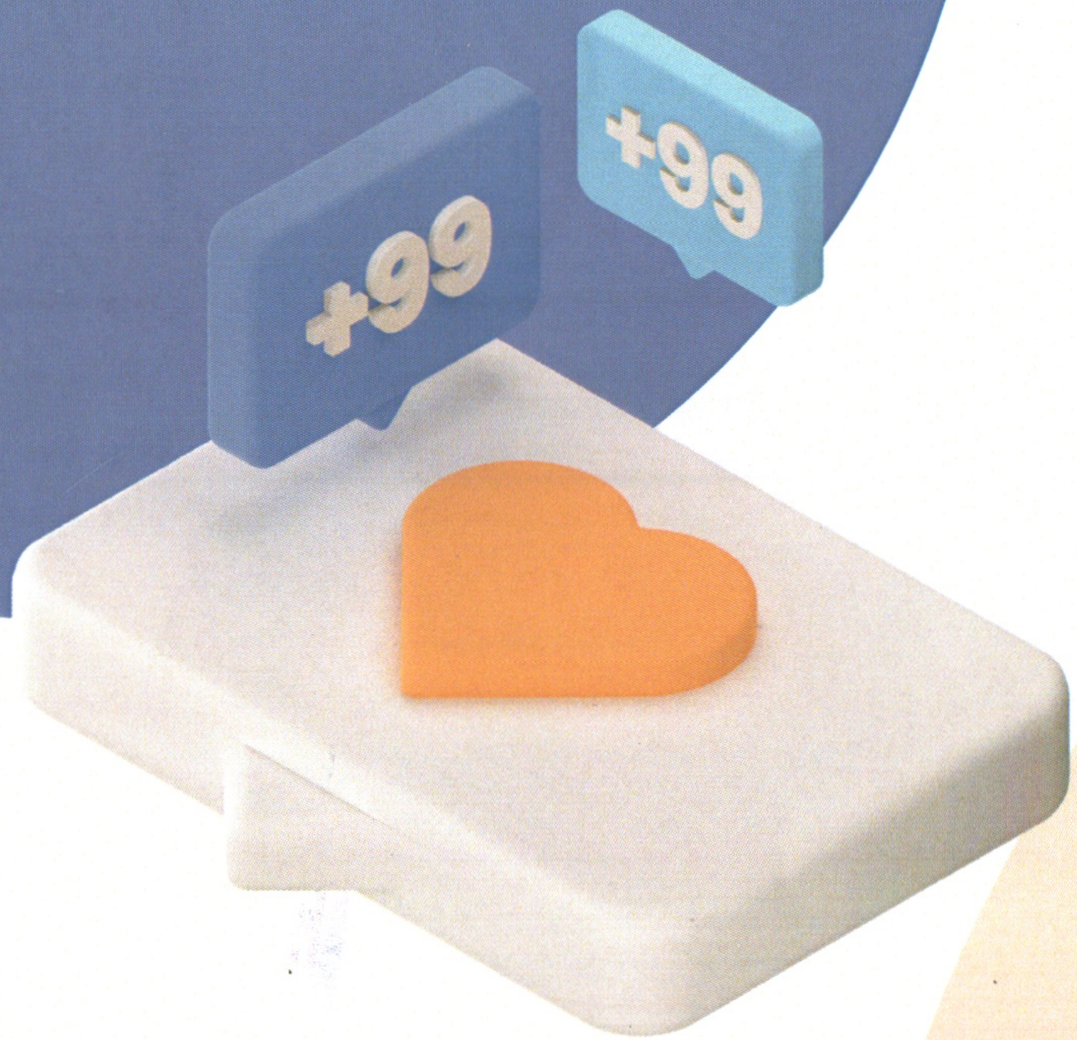
Ez Cloud

Task Flow

Link Helpscout conversions to the seller cloud order. Also, it adds the conversation to order notes and auto creates PO or order based on email rules.

Ez Cloud

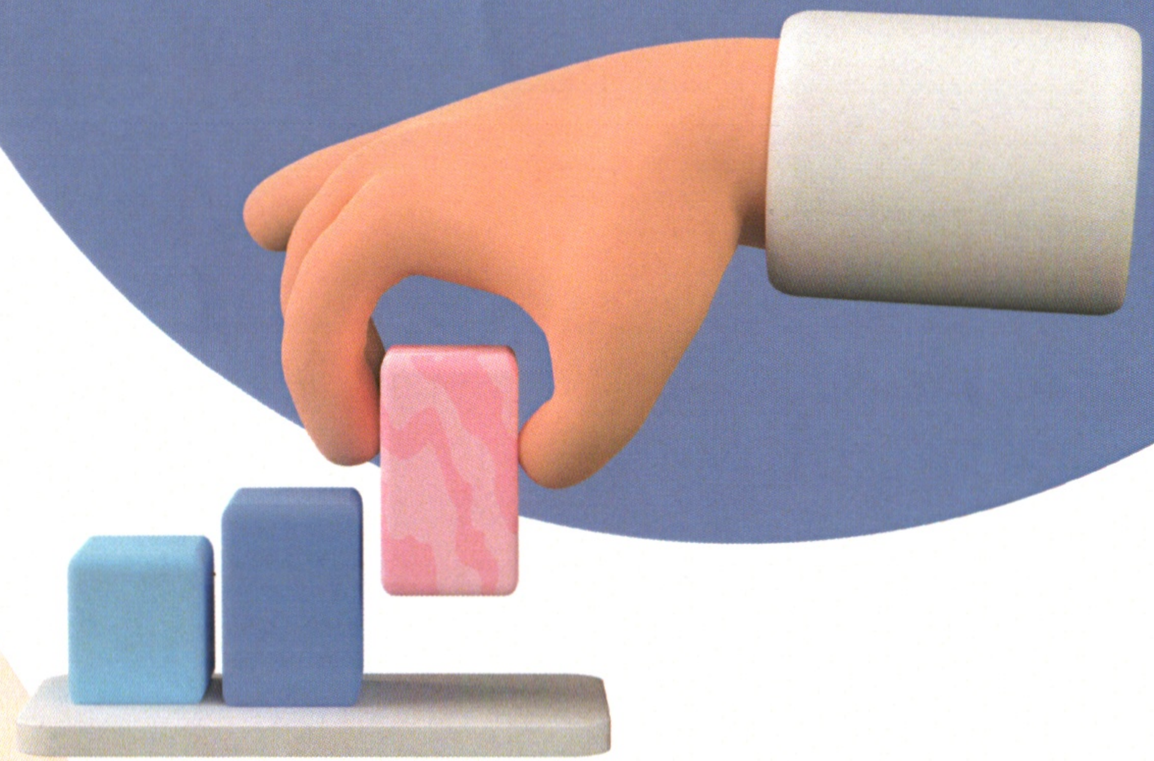
Motivation Tool



Our system syncs orders every minute to show progress toward your goal. It motivates workers to increase sales through gamification.

Ez Cloud

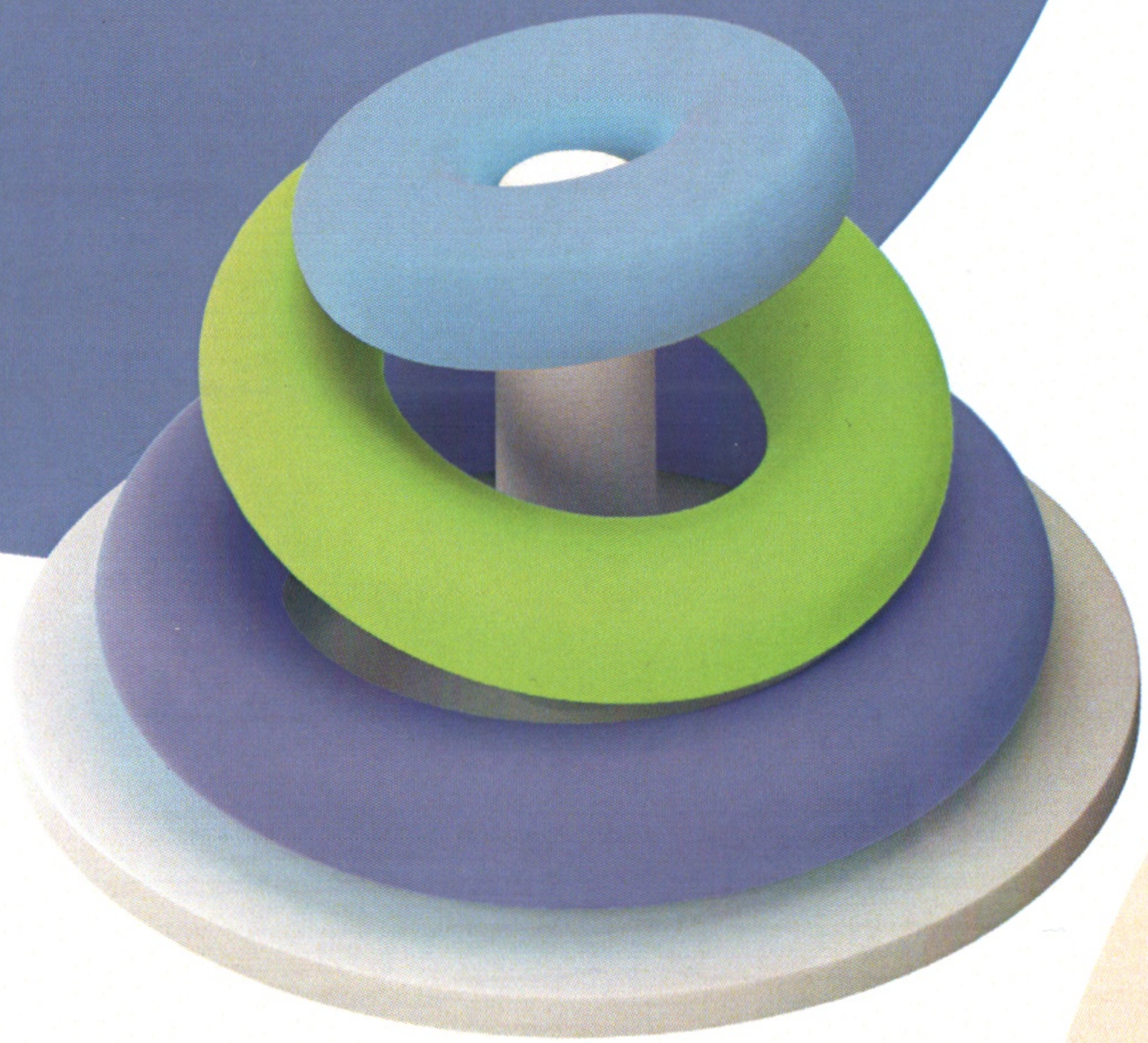
Returns Manager



Do you struggle to handle FBA Removals? Returns Manager helps you track, receive, diagnose, and update your inventory levels, plus much more.

Ez Cloud

Shabbosmode Mobile App



Addicted to your smartphone? Need help reducing distractions so you can focus on prayer, family, or study? When scheduled, this app is designed to limit your smartphone to only a few functions (such as making outbound calls with option to receive incoming calls) during selected times. No other function will work - including social media, WhatsApp, SMS texting, or games. Ideal for Jewish holidays, exams, and time with friends and family. When the scheduled time is over, your phone will return to normal function.

At work it can limit the functionality of worker's devices during working hours. Make the workplace safer and more productive by limiting distractions and notifications without having to physically limit access to mobile devices.

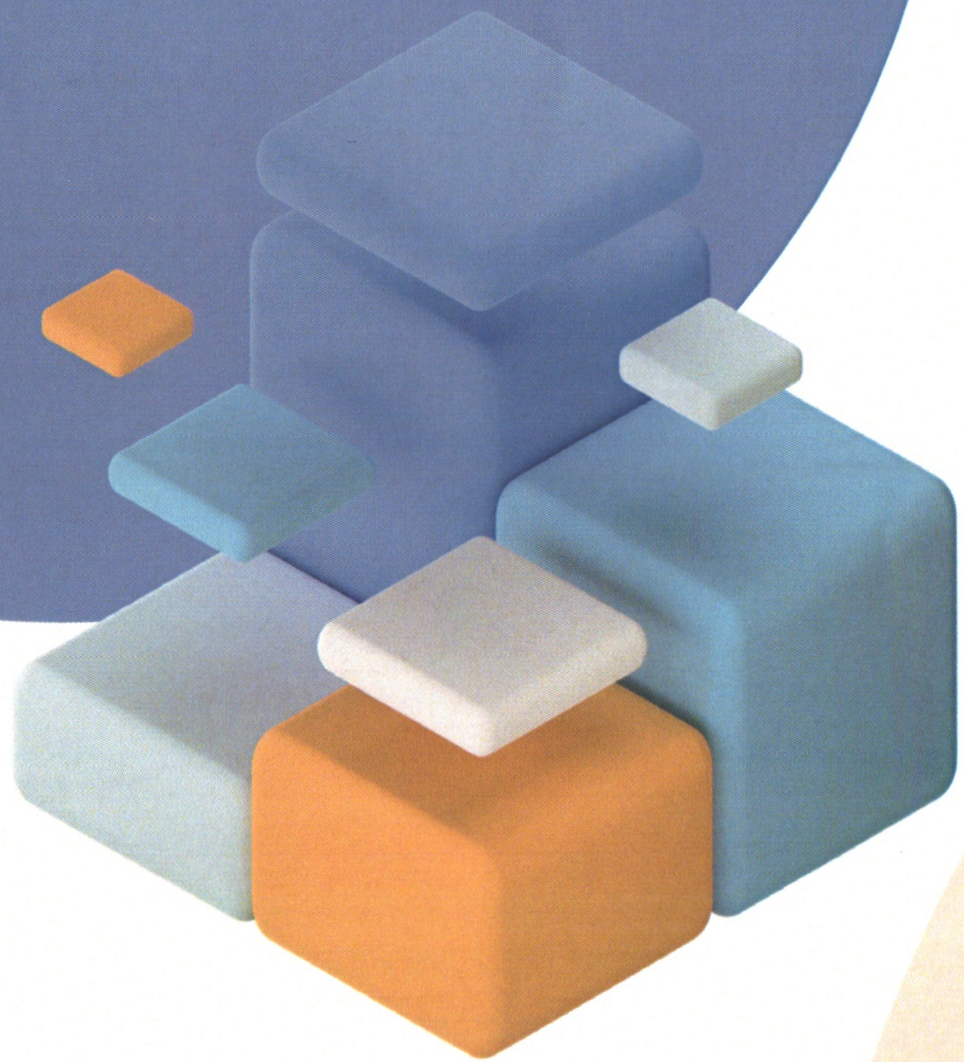
Ez Cloud

Shabbosmode App for eCommerce

Do you want to close your Amazon, Walmart, shopify or eBay shop every Shabbat but it's too time consuming to close it weekly and then turn back on after? Shabbos mode is a free program to make it easy for you to keep the Sabbath and Holidays. When you use this program, you can relax as no sales will be made on the Sabbath and Holidays. Now you can just sit back and relax knowing you will not make any sales during Shabbos!

Ez Cloud

Warranty Register



If you are a seller or manufacturer, you can benefit from using a warranty registration program to guarantee authenticity of products and reduce fraudulent claims. Our system can also be used for tracking issues from lot numbers, sales channels and warehousing.

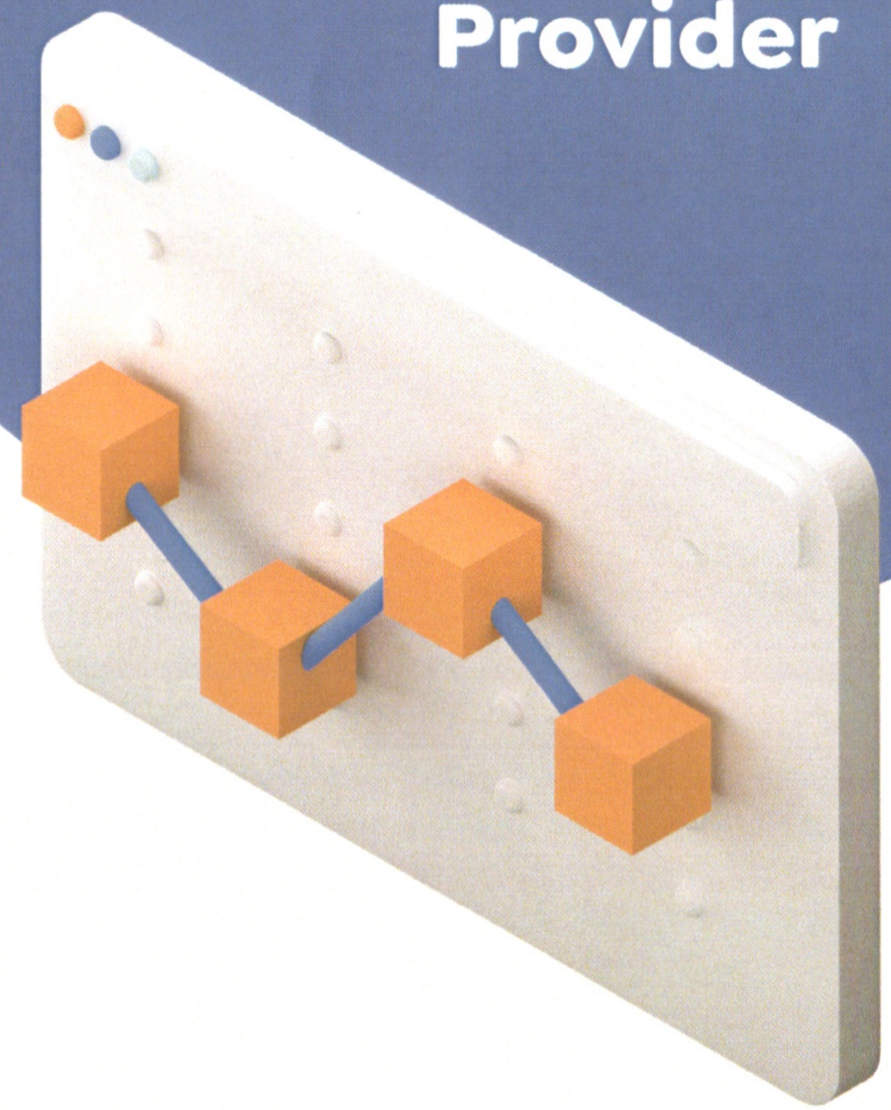
Additional benefits:

- Retarget customers that already have your products with complementary products.
- Ask customers to rate products to check for overall customer satuisfaction and catch issues early.
- Send unhappy customers to a customer service page so they can quickly resolve their issues before returning the product or leaving reviews on Amazon, eBay or social media.

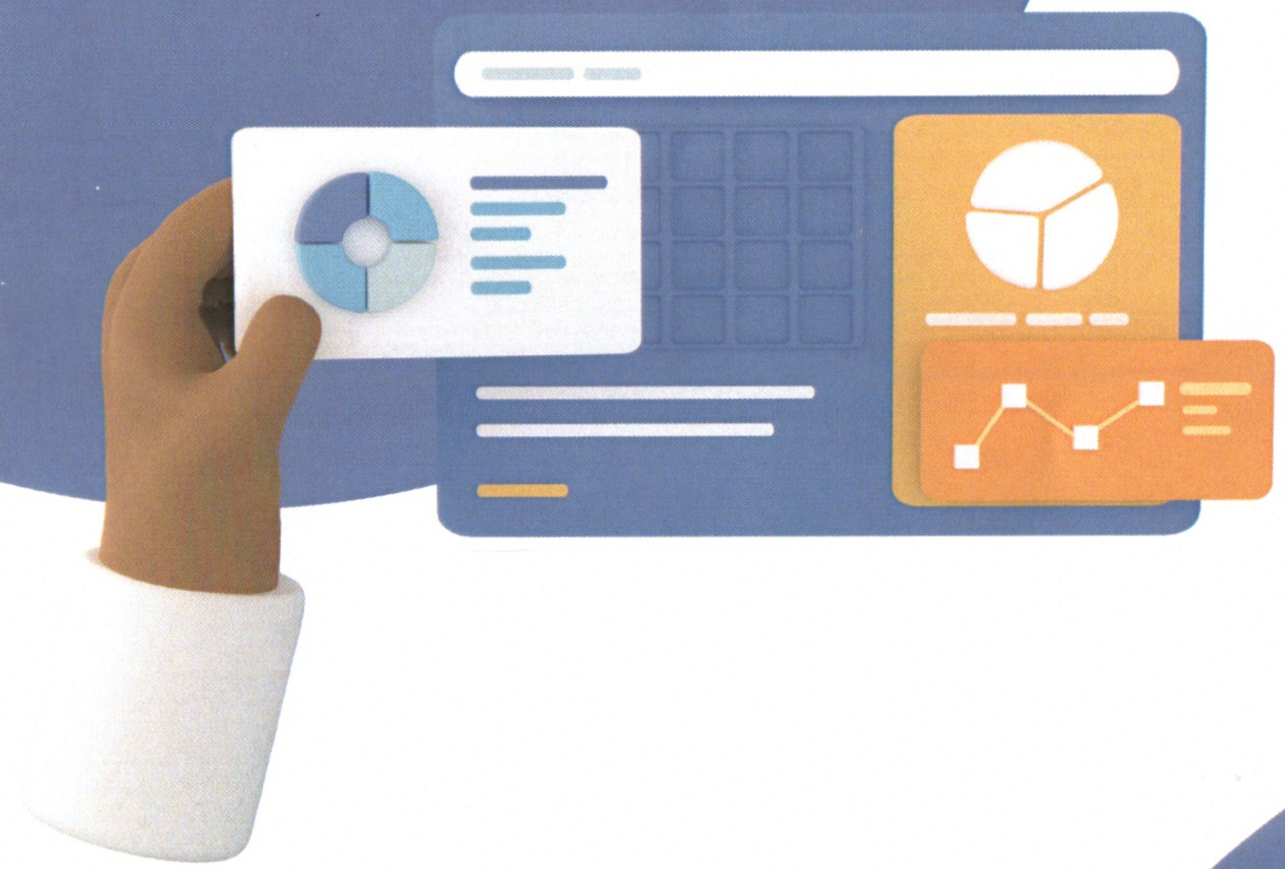
Ez Cloud

Item Data Provider

Stop wasting time pulling information from individual product pages, use our SKU Data Tool and get all the information you need instantly. Easily pull data from hundreds of SKUs in a couple clicks. Then you can sort and use the data for your business needs. No longer do you have to go to each page and copy and paste. This will save hours and will output the data in an easy to use format. When you need all the data on a small or large number of SKUs use EZ Cloud's SKU Data Tool and have the data you need at your fingertips.



Walmart Re-pricer



Keeping the Buy Box can be easy with our Walmart Repricer Tool. Configure pricing options, match or beat your competition, or keep compliance with MAP pricing. Walmart will unpublish your listing if they don't think it's competitive with other marketplaces. Our repricer handles unpublished listings for you. Easily track all changes with a calendar view for analyzing your price movements.

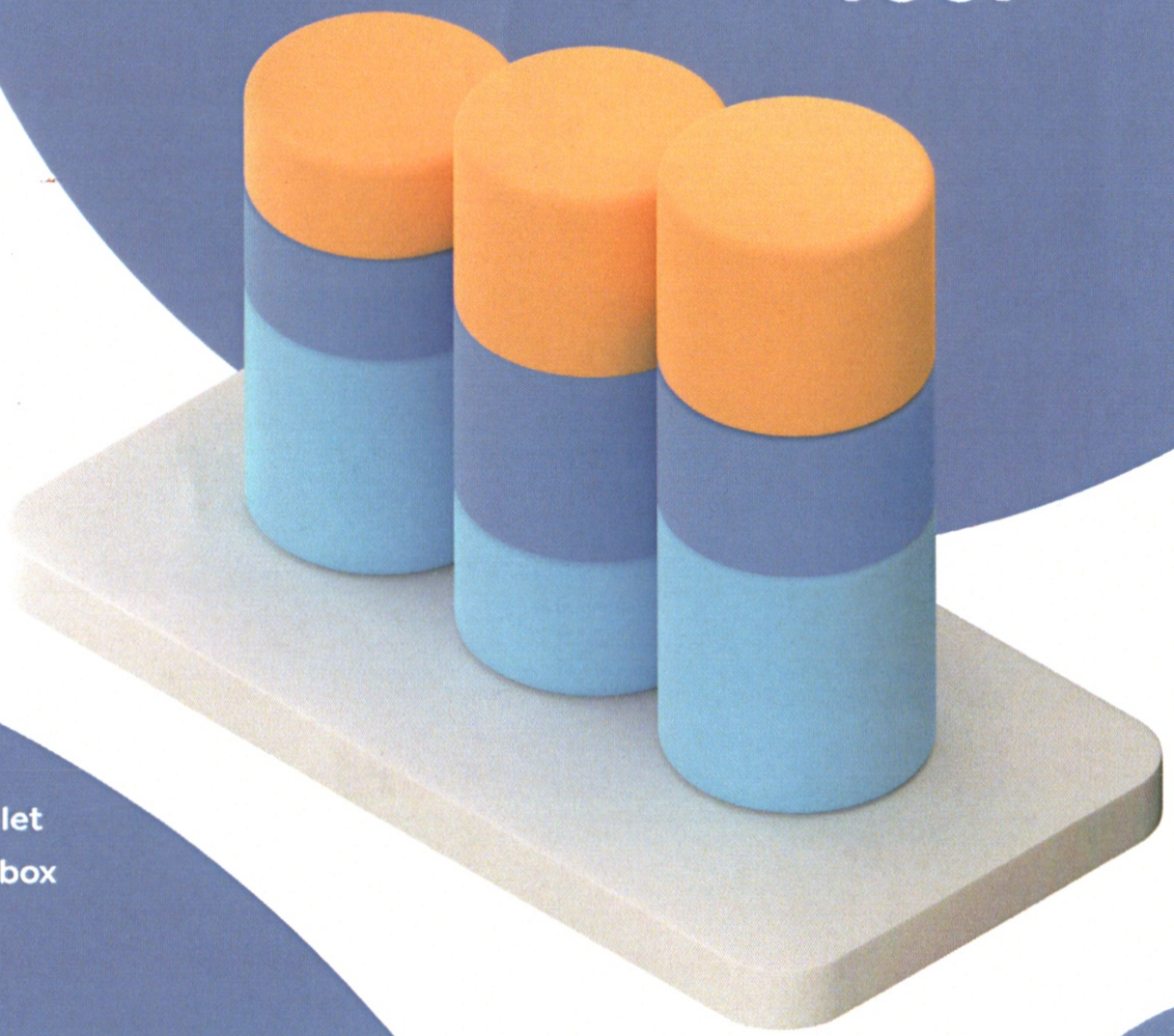
As we focus on one marketplace, Walmart, you can trust us as your experts. Our knowledge for the Walmart Marketplace is unrivaled.

Ez Cloud

Restock Tool

- Raw data to help you make the best replenishment decisions
- It also includes alerts on low stock items
- Stay in stock, process shipments, and keep your BSR with our Restock tool

We share the raw data so you can make informed decisions based on all factors. Don't guess or only listen to Amazon's recommendation on how much inventory you need to send. Use our powerful algorithm to find how much stock you really need for 30, 60, or 90 days of inventory. Set your own average stock targets and easily filter based on brands, vendors, and product availability.



Process Shipments

If you are processing a shipment and box quantities change on a pallet you can use Restock Tool to fix the labels instead of printing all new box labels. Plus 2D barcode support is integrated. Don't stay locked into Amazon's system, we give you the flexibility you need.

The Automated Price Maker Tool Includes:

- Automatic pricing adjustments by fulfilment and referral fee monitoring.
- Maintainance minimum advertised price (MAP).
- Profitability and pricing analysis.
- Automatically synchronise item costs from your Inventory Control system.
- Customizable pricing adjustments to minimize storage fees.
- Auto detection if SKU is Seller Fulfilled Prime (SFP) and we can use a different shipping template to caluclate a proper price within your target margin.
- Support for cross-border selling. We can add and calculate the country's shipping cost, apply the correct VAT, as well as Amazon cross-border fulfillment fee.
- No Buy Box? We'll automatically increase price floor when inventory is unavailable to avoid re-pricers going to minimum price.
- When an item hits its expiration age, we create an automatic removal order to avoid paying long storage fees.
- Auto detects if item is enrolled in small and light program or walmart WFS so it calculates correct fulfillment fee and avoids going above SNL cap price
- If your price is at referral fee borderline it will keep ur price lower so u make more profit at lower price

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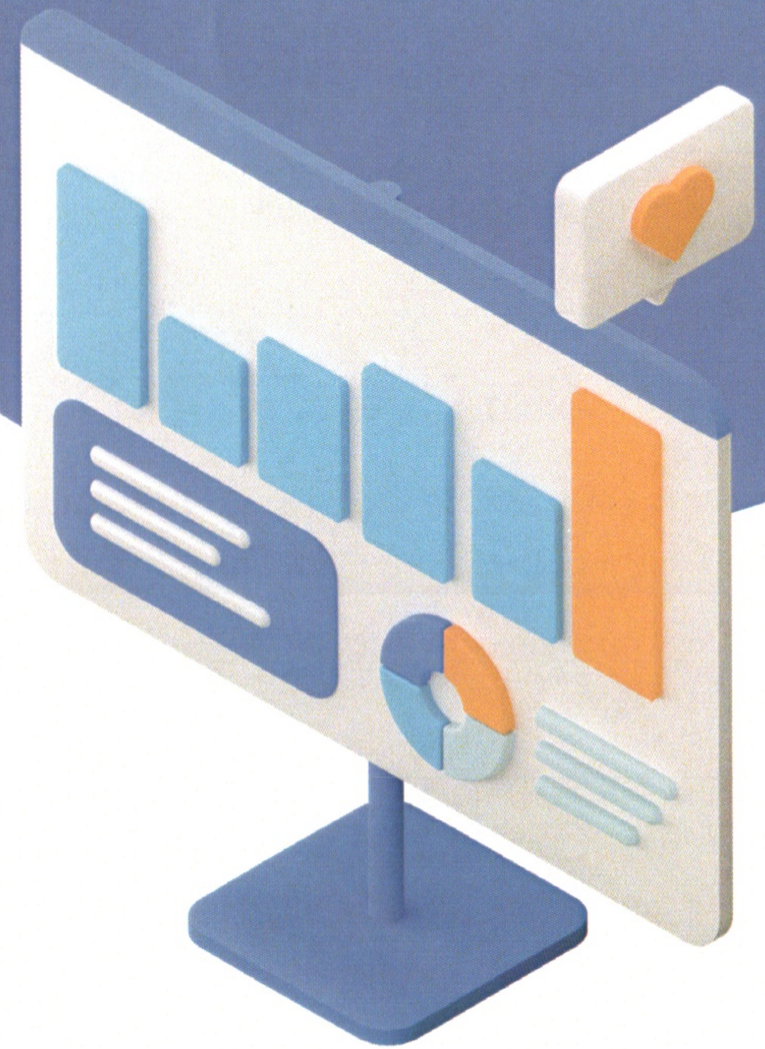
Auto Price Maker



Auto-push floor-celling price to your repricer based on advance rules. Ex: lower margin on aged items, and increase margin when sales are back as expected. eCommerce Pricing doesn't have to be difficult. Simply enter your cost information and desired profit margin and let Price Maker by EZ Cloud do the rest. This easy-to-use tool will calculate the exact price needed for your listings including marketplace and shipping fees, product costs, plus rules based on if product is older than 90 days and currency conversions. This tool is built to work seamlessly with Amazon, eBay, walmart, and more.

We support Amazon, eBay, Walmart, Newegg, your own website etc.

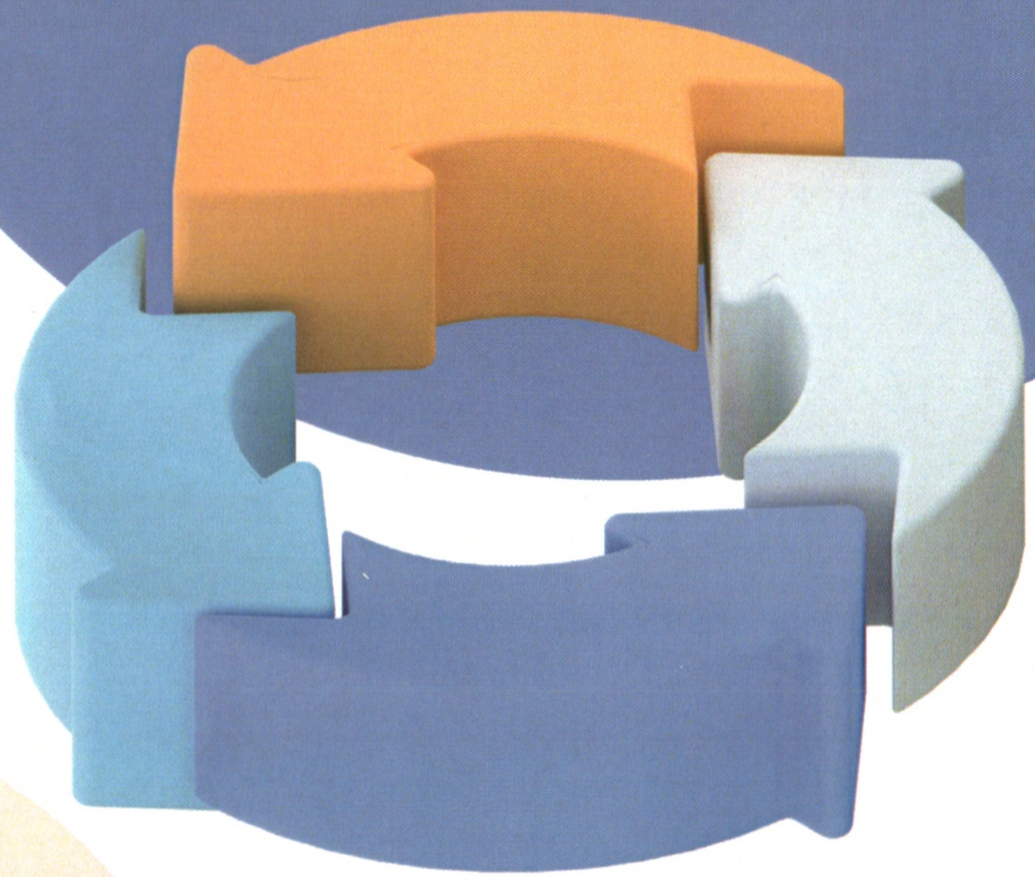
Website

Customer experience is of utmost importance. We design your website in a way that ensures that your website is a joy to browse and use. We'll design your website, considering both function and style in order to communicate your business' vision and offering. It'll be optimized for desktop and mobile devices so your customers can have the best online experience, wherever or whenever.

Ez Cloud

Auto Responder

Protect your metrics, your business, and keep your customers happy with our Auto-responder tool. This tool Includes Amazon, Walmart, and eBay functionality so you can automatically respond to your customers' messages to make sure your customers stay happy. Also your marketplace customer response metrics will stay compliant during holidays, vacations, and weekends. Using this tool allows downtime without worry and when you have the time available you can address the customers' needs without consequences. Auto-responders includes Gmail support, and can even detect customer out of office or auto responses.



Individual support for individual cases to get maximum results.

Having more than six years of experience with helping sellers find and get back the money they are owed by Amazon. We now cover 10+ types of reimbursement issues. We don't take commission on the reimbursements collected. We simply bill an hourly rate. We handle these reimbursement issues:

- Inbound Shipments
- Lost or Damaged Inventory
- Destroyed Inventory
- Inventory Reconciliation
- Incorrect Reimbursements
- Order Returns - Not Returned
- Order Returns - Not Added Back to Inventory Wrong
- Fulfillment or Referral Fee
- Find Wrong Monthly Storage Fees
- Plus SAFE-T Claims
- ...and many more!

You get all this expertise for a flat $16 per hour, or save money by purchasing hourly credits and receive bulk discounts.

These credits never expire and you can take as long as you need to use your hourly credits. We also believe the credits belong to you so you can use them on your multiple Amazon accounts without needing to buy more credits for each account.

Get the money Amazon owes you, today!

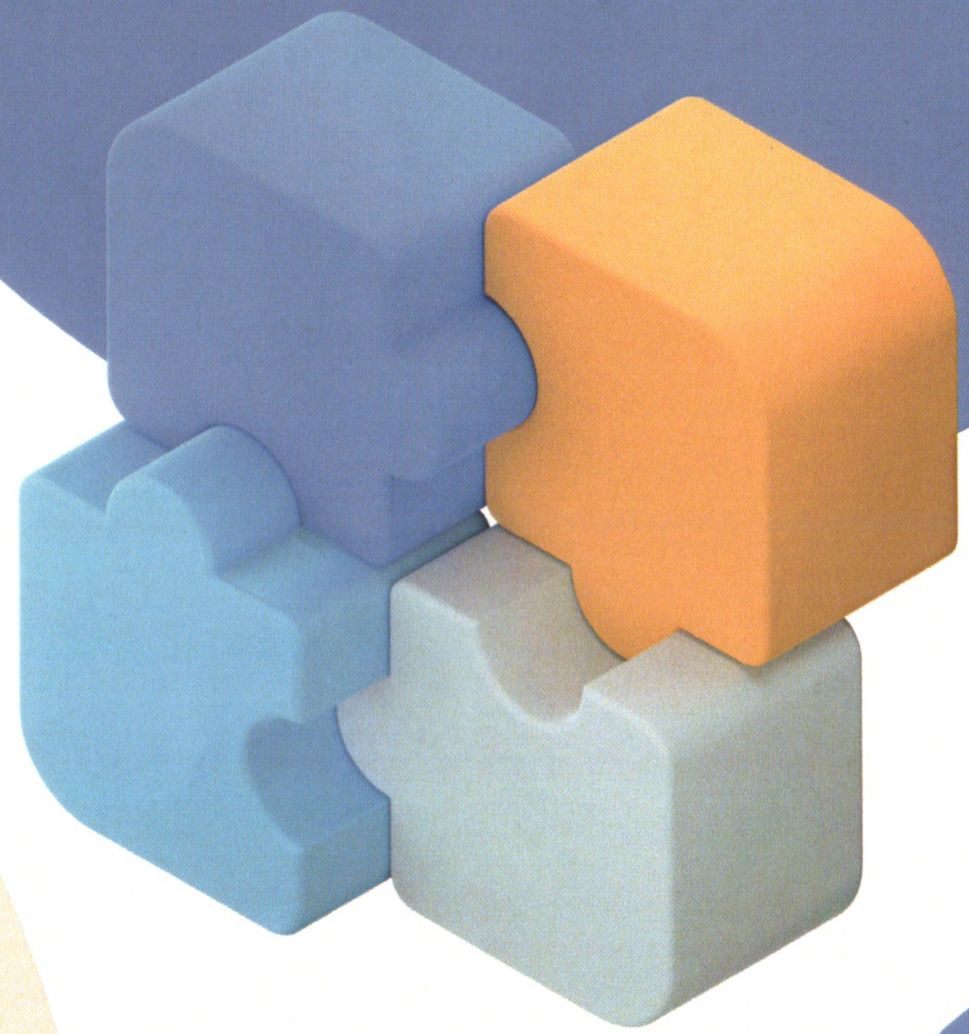
Just $16 per hour

Or save when you select the following slots:

25-hour slot	$ 375	SAVE $ 25
50-hour slot	$ 700	SAVE $ 100
100-hour slot	$ 1,350	SAVE $ 250

Ez Cloud

FBA Reimbursements

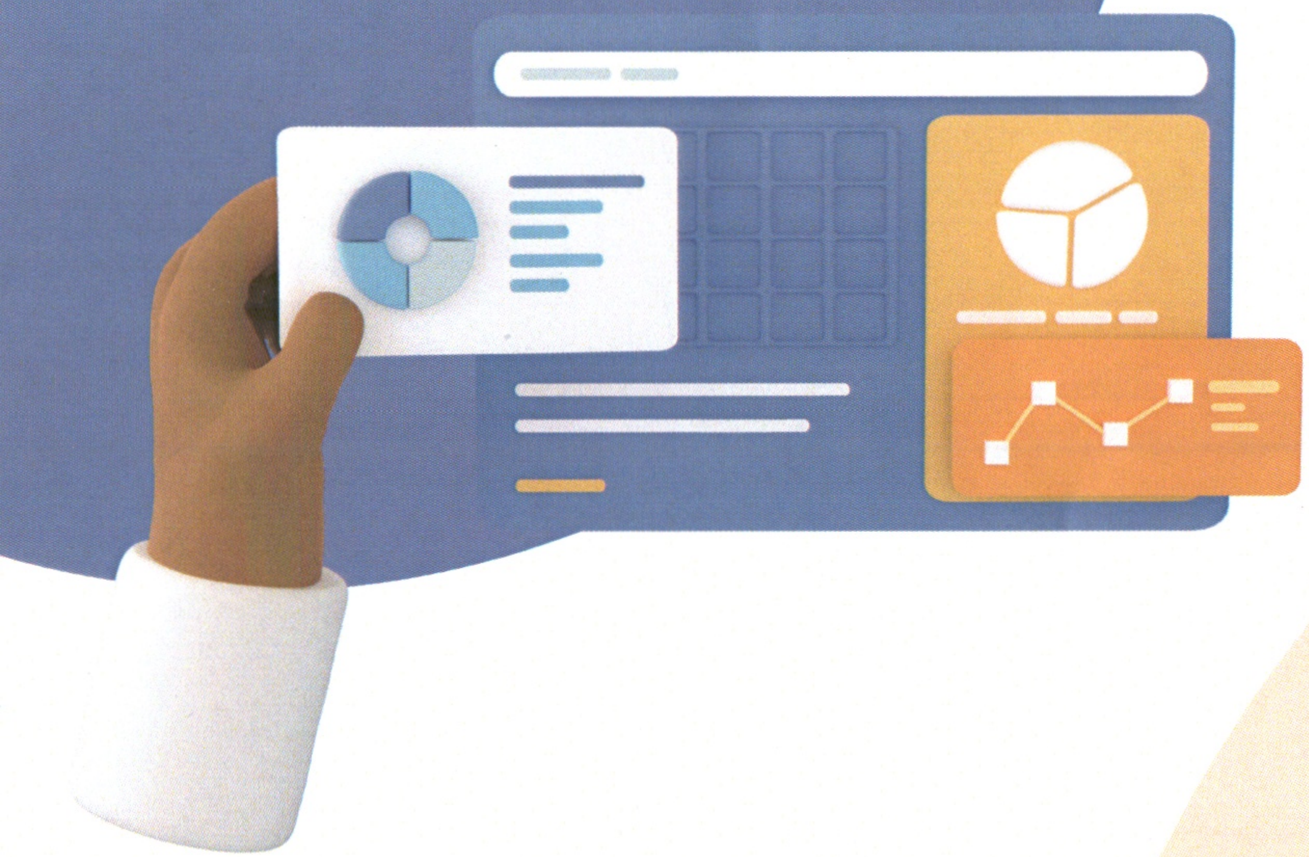


Don't leave money on the table that Amazon owes you.

Use our expertly trained virtual assistants. Who specialize in FBA reimbursements to find all the money Amazon owes you. With over 9 years of experience analyzing Amazon reimbursement cases and safety claims, we have a proven history of maximizing reimbursements from Amazon. Our team uses advanced reporting software to analyze all available Amazon data to find the maximum number of potential reimbursements.

Ez Cloud

Custom Software



As a small custom software development company, we collaborate with you. We offer a personalized and customized service that's only attainable when working directly with the software consultant and developer. We modify features and functionality of our existing software to align with your business' needs and processes. We have successfully delivered over 100 feature-packed software solutions since our inception nine years ago. When working with us you avoid long waits for upgrades and enhancements because you are working with an expedient team committed to implementing modifications immediately - even if you're the only customer requesting it. We also handle all technical support issues in-house, that assures optimal business continuity and productivity. We go the extra mile, making sure every support ticket is fully reviewed by the program developer since they're the most qualified to advise on the best resolution.

When Software Companies Need Automation, They Rely on Us

EZ Cloud is a full service software company for eCommerce sellers. We offer turnkey solutions, and add-ons to existing software. At EZ Cloud, we strive for long term relationships. Unlike other software companies that are looking to close thousands of sales a month at very low costs so they can grow fast and sell out, We work dedicatedly with our Clients to customize software to meet their specific needs.

Here are just some of the most popular software solutions we currently offer to Amazon sellers:

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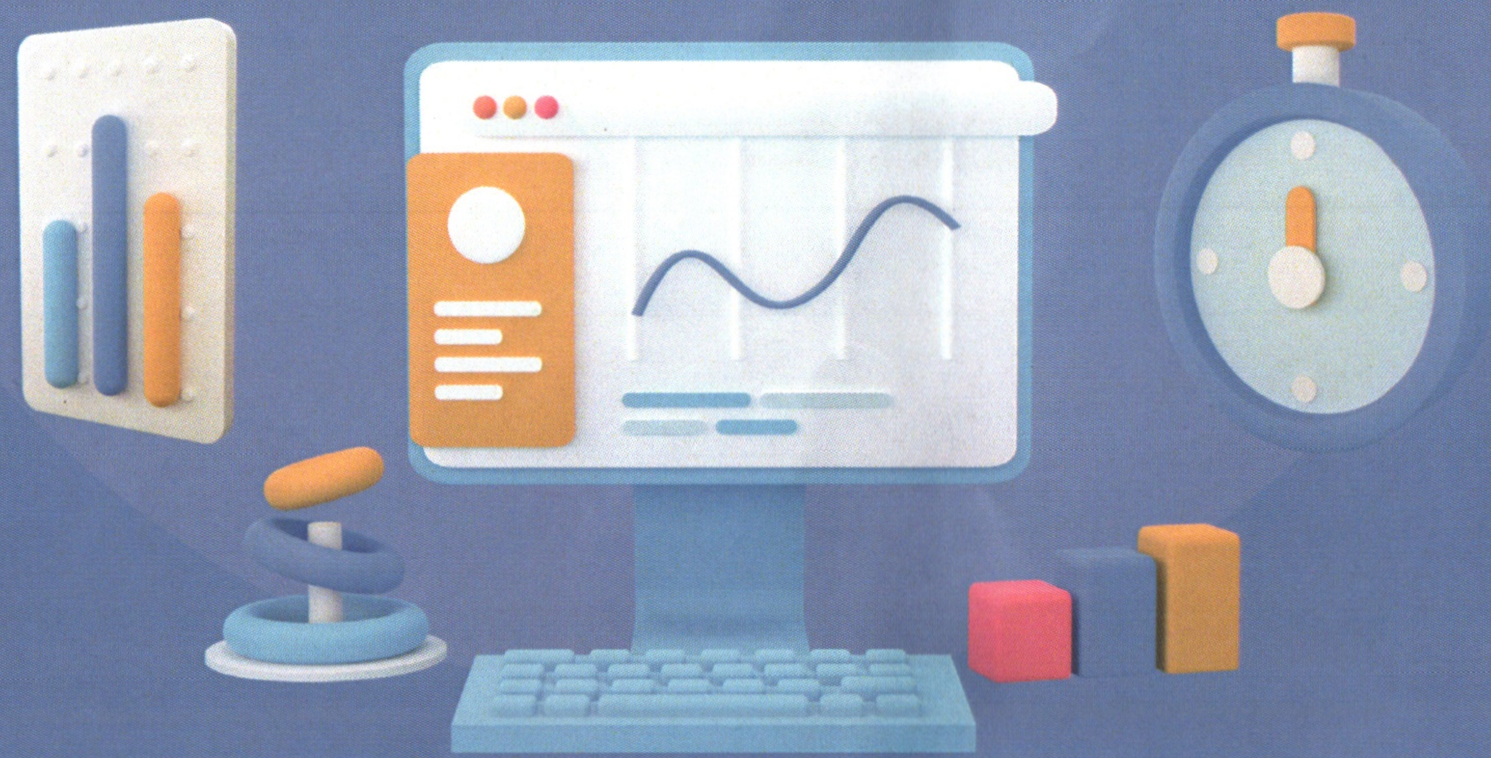
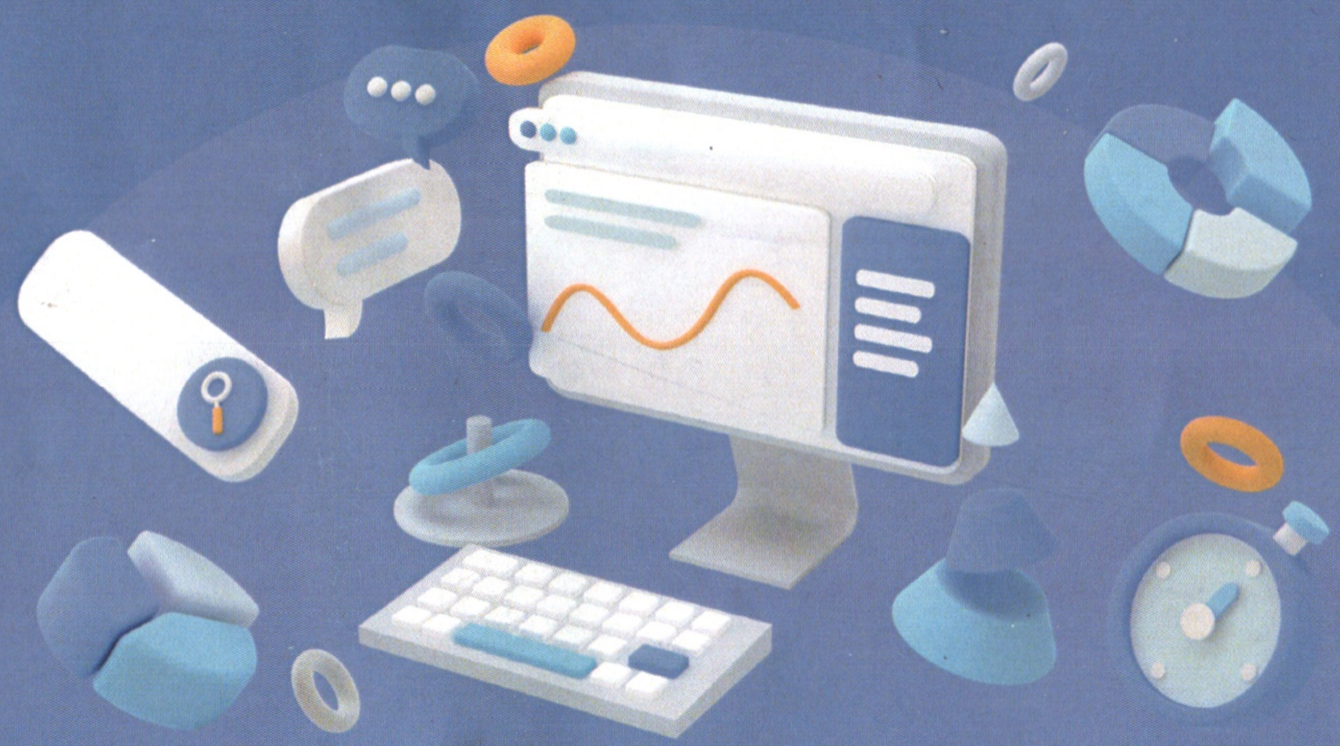


Work Less,
Automation Made EZ

Ez Cloud

Automate and Free Your Time.